|  |  |  |  |
| --- | --- | --- | --- |
| |  | | --- | | Viren Mahesh Lala **Junior Full Stack Web Developer** Contact Details   Solihull, West Midlands UK  [viren15152@gmail.com](mailto:viren15152@gmail.com)  github.com/viren15152  (+44) 07943524081 Technical Skills  * HTML * CSS * JavaScript * ES6 * Bootstrap, Bulma & Tailwind CSS * VS Code * Web API’s * Third Party API’s * Server-Side API’s * Node.js * Object Orientated Programming * Express.js * SQL * MySQL * Object Relational Mapping * Model View Controller * NoSQL * PWA * React * MERN Stack * jQuery * CSS Frameworks * Git/Version Control * Responsive Design * Agile Methodologies * Testing (Jest) * Strategic Operations * Revenue & Profit Growth * Investor Relations * KPI Analysis * Warehouse Management * Health & Safety * Policy Compliance * In-House Transport Systems * Microsoft Office Suite * Access Software * GLS (Returns, Routers & Ecco Packs Problems parcels) * Warehouse management systems Poise, Chyenne, Unique, C3 & Road-net)  Languages  * English * Gujarati  Interests  * Technology * Cars * Snooker * Football * Fitness * Travel * Chess * Reading * Fashion * Business * Sneaker Reselling * Cryptocurrency & Stock trading | | |  | | --- | | Professional Profile **Aspiring Full Stack Web Developer** transitioning from a successful career in operational logistics and team management to web development, driven by a passion for technology and problem-solving. Recently completed an intensive coding bootcamp, where I gained hands-on experience with JavaScript, HTML, CSS, React, and Node.js, and developed the ability to create dynamic, responsive websites and applications.  My previous experience in delivering high-quality analytical and customer engagement services has honed my attention to detail, time management, and organisational skills—qualities that I bring to every development project. Strong leadership abilities and team management experience make me a valuable team player who can contribute effectively in collaborative settings.  While new to web development, my dedication to learning and growing as a developer is unwavering. I'm eager to apply my skills in a real-world environment, contribute to a dynamic development team, and continue expanding my technical expertise. Projects:**Anime Search Engine****Description**: Built an anime search engine that allows users to search for anime series and view detailed information. Integrated a third-party API to fetch data.  * **Technologies**: MERN Stack * **GitHub**: https://github.com/viren15152/sakura-stream * **Demo**: **https://sakura-stream-1-wm0f.onrender.com/**  **Personal Portfolio Website****Description**: Created a personal portfolio website to showcase projects and skills. Designed with a responsive layout and smooth navigation.  * **Technologies**: HTML, CSS, JavaScript, React * **GitHub**: https://github.com/viren15152/React-Portfolio-Page * **Demo: https://main--resilient-moonbeam-d97f1c.netlify.app/**   **Career Summary**  Customer Service Representative 2021-2021  Wayfair Inc. UK, Remote   * Provide customer satisfaction working towards efficiency metrics, and issue resolution targets. * Identify areas of improvement and convey trends in customer calls to leadership. * Navigate multiple software applications and technologies simultaneously. * Ability to use conflict management skills and maintain professional composure when dealing with all clients.   Plant Operative 2020 – 2021  DPD Group UK ▪ Hinckley, England   * Proficient at using WMS and Transport Management Systems (C3, Roadnet) associated with DPD. * Developed methods to streamline design solution processes, with excellent commercial awareness of KPI’s within the logistics industry. * Monitoring and policing parcel compliance within DPD’s Super hub. * Clearing inducts and sorter blockages. * Working closely with Sortation and Operations Managers to improve hub KPI’s. * Escalating issues to higher management.   Hub Operative & General Logistics Team Leader 2017 – 2020  Parcelforce Worldwide Royal Mail Group ▪ Coventry, England   * Worked in import and export to ensure smooth, strategic operations for the company’s international hub. * Used Spreadsheets for data entry for stock taking and stock storage. * Demonstrated astute collaborative discretion while supervising a small General Logistics Systems team in absence of the manager. * Mentored new employees and aided Trainee Managers in varied responsibilities. * Designed new router labels for sending and returning parcels, resolving issues with problem parcels as and when required. * Greatened an understanding of General Logistics and assisted colleagues with queries or issues regarding priority items. * Assumed responsibility as an acting manager in the absence of the Operations Manager. * Ensured that all work within my control was completed in a timely, efficient manner and aligned with company calendars. * Monitored and policed both parcel and H&S compliance within the hub. * Opened trailers for loading and closed them ready for dispatch on warehouse management systems.   Education  Full Stack Web Development Coding Bootcamp Certificate  2023-2024  The University of Birmingham - Birmingham, England  BSc (Hons) Pharmaceutical Chemistry (Incomplete) 2008-2012  Manchester Metropolitan University - Manchester, England  College Diploma 2006-2008  Solihull 6th Form College - Solihull, England   * Applied Science A Level (Physics, Chemistry and Biology) A Level Business   High School Diploma 2001-2006  Lyndon School - Solihull, England   * English, English Literature, Mathematics, French, Business Studies, GNVQ ICT (Equivalent to 4 GCSEs), Double Award in Science   References  Available upon request. | |